

# Direct Install Application



## PART I – Details and eligibility

### 1. Account holder information

You must be a BC Hydro account holder for the property. If the property is served with natural gas through FortisBC, additional rebates may apply.

#### BC Hydro account

First name (on BC Hydro bill)	Last name (on BC Hydro bill)	Phone number
Alternate phone number	Email address	BC Hydro account number

#### FortisBC (natural gas) account

First name (on FortisBC bill)	Last name (on FortisBC bill)	FortisBC account number
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### 2. Account address information

Must be occupied as your principal residence year-round and be in suitable condition for improvements available through the Program.

Account address	City	Province BC	Postal code
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Do you own or rent your home?

☐ Own ☐ Rent

What type of hot water heating does your home have?

☐ Gas ☐ Electric ☐ Propane/diesel ☐ Wood ☐ Other ☐ Unknown

How is your home heated?

☐ Gas ☐ Electric ☐ Propane/diesel ☐ Wood ☐ Other ☐ Unknown

## PART II– Applicant declaration

I acknowledge and agree:

- Information in this application and otherwise provided to the Utility Partners, is true and correct. I will notify the Utility Partners immediately of any changes.
- My home is a single family detached home located within the Village of Harrison Hot Springs, BC.
- I consent to the Utility Partners collecting, using and sharing my information to determine program eligibility and as further set out in Part III – section 10.
- I meet the eligibility requirements of the program. I will confirm and provide proof of eligibility and verification information promptly upon request.
- I accept and agree to the terms and conditions as contained in this application, including in Part III on page 2.
- I acknowledge and understand participation in the program is not intended for increasing my home value.
- If I rent the property, I agree the products installed and the improvements made will not be removed or altered upon vacating the property. I also confirm that I have obtained the landlord's permission to participate in this program.

☐ **Optional:** I agree to receive emails from the Utility Partners containing news, updates and promotions regarding their products, services and programs.

Note: You may withdraw your consent at any time. For more information, visit [fortisbc.com/privacy](https://fortisbc.com/privacy) and/or [bchydro.com/privacy](https://bchydro.com/privacy).

BC Hydro account holder signature

Date (Yr/Mo/Day)

FortisBC account holder signature

Date (Yr/Mo/Day)

Submit your completed application to the program delivery agent, It's On Electric Company by email or mail.

Email: [harrison@itsonelectric.com](mailto:harrison@itsonelectric.com)

Mail:

Harrison Direct Install Program  
c/o It's On Electric  
15272 Croydon Dr #109  
Surrey, BC V3Z 6T3

In addition to the requirements, eligibility and other terms and conditions set out on page 1, the following apply:

1. **Utility Partners.** The program is administered and/or funded, in whole or in part, by BC Hydro, and/or FortisBC Energy Inc. (each, a “**Utility Partner**”).
2. **Home evaluations and product installation.** The applicant permits the Utility Partners’ contractors (each, a “**Contractor**”) to conduct a home assessment and install basic energy-efficient products at no cost to the applicant, subject to landlord consent, if applicable. Utility Partners, in their sole discretion, decide the energy efficiency measures to be implemented.
3. **Site Visits.** The applicant will provide or ensure Utility Partners are granted access to the property and the products/improvements upon request to conduct site visits to verify compliance, eligibility and installation/operation of energy efficiency measures.
4. **Program changes.** The Utility Partners may modify or terminate the program at any time and for any reason, without penalty or obligation. Dates are subject to change.
5. **Availability of funding.** Funding may be limited. Utility Partners, at their sole discretion, may prioritize applications and determine level of funding, if any, an applicant will receive.
6. **Acceptance/rejection of applications.** Utility Partners reserve the right, in their sole discretion, to accept or reject applications for any reason, whether or not eligibility criteria are met.
7. **Binding decisions.** Decisions of Utility Partners are final and binding and not subject to appeal. Utility Partners may provide reasons for their decisions but are under no obligation to do so.
8. **No liability.** Utility Partners, not being the designer, manufacturer, provider or installer of the products and/or improvements, make no representations or warranties whatsoever as to the fitness of, the necessity for, the quality of, or the energy efficiency/savings of, any product, improvement or service, or skill of any contractor. The Utility Partners accept no liability or responsibility for the products, improvements, the services or use of any contractor.
9. **Release.** The applicant irrevocably waives any and all claims against, and irrevocably releases and agrees not to sue, the Utility Partners, their affiliates or any of their respective officers, directors, employees, agents, contractors or representatives for any and all loss or damage arising from participation in the program or the installation and/or use of products and improvements.
10. **Use and disclosure of information.** The applicant consents and agrees Utility Partners and their Contractors and authorized agents may:
  - (a) contact the applicant by phone, mail, email or other method to administer, implement, evaluate and research all elements of the program, verify information, and to conduct surveys;
  - (b) collect and use information (including personal information) contained in the application or acquired during participation in the program (including in home assessments and during site visits) and may disclose the information to affiliates and contractors, the other Utility Partners, and other program partners, , to administer, implement and evaluate the program, to conduct research, to confirm eligibility, to verify compliance, for quality assurance, and to develop other energy conservation programs.
  - (c) retrieve account information and bill data for a period of 3 years prior to, and 3 years after, program participation to evaluate consumption behavior and energy savings attributable to the program, and to collect, use and disclose such information and data pursuant to (b) above.

Utility Partners collect, use and disclose personal information in accordance with the following:

- **FortisBC** - *Personal Information Protection Act* and FortisBC’s Privacy Policy (available at [fortisbc.com/privacy](http://fortisbc.com/privacy)).
- **BC Hydro** - *Freedom of Information and Protection of Privacy Act* and BC Hydro’s Privacy Policy (available at [bchydro.com/privacy](http://bchydro.com/privacy)). BC Hydro’s collection, use, and disclosure occurs in furtherance of its energy conservation mandate and obligations under the Clean Energy Act and the Utilities Commission Act. For more information, contact BC Hydro’s Customer Service at **604-224-9376** or **1-800-224-9376** outside of the Lower Mainland.